

News Release Date: Sunday, March 15, 2020

COVID-19 impacts on Town of New Tecumseth Services

What is closed?

All New Tecumseth recreation centres, libraries and the Museum will be closed as of end of business on Monday, March 16, 2020 and remain in effect until at least start of business Monday, April 6, 2020.

- All programs cancelled
- 54+ Centre – closed
- Alliston Memorial Arena – closed
- Banting Homestead - closed
- Beeton Memorial Arena – closed
- Museum on the Boyne - closed
- New Tecumseth Recreation Centre – closed
- All New Tecumseth Public Libraries – closed
- Tottenham Community & Fitness Centre – closed

What time is "end of business day" on Monday for recreation and fitness facilities? End of business is the usual closure time of each facility, recreation centres – 10 pm, Museum – 3:30pm, Libraries- 6pm.

What time is "start of business day" on Monday for recreation and fitness facilities? Start of business is the usual opening time of each facility, recreation centres – 6am, Museum – 10am.

What is open?

- The Administration Centre, 10 Wellington St. E., Alliston and The Joint Operations Centre, 8th Line, Beeton currently remain open
- The Town's most critical services will continue to be provided. Some non-critical services may be impacted

These closures are subject to change. The Town will continue to monitor and assess any potential additional impacts as this dynamic situation continues to evolve.

I had a room/ice/space rented in one of the facilities that is now closed – what happens to my RENTAL?

*Communication Services
Administration Centre
10 Wellington St. E.
Alliston, Ontario L9R 1A1*

*Web Address:
www.newtecumseth.ca
Email: tmilne@newtecumseth.ca
Phone: 705-435-3900
or 905-729-0057 ext.1271
Fax: 705-435-2873*

ALL rentals are cancelled. Full refunds will be provided. Permit holders will be contacted by staff shortly.

Booking requests for dates beyond April 6th can still be made online or by phone at 705-435-4030 ext. 1500 or 905-936-4203 ext. 1621. Please be aware that future booking requests may be impacted depending on any future or extended impacts on Town services as a result of COVID-19.

My organization is planning and/or organizing a future event, what should we do?

Any groups or organizations that are planning and/or organizing their own events or gatherings, please be advised that Ontario's Chief Medical Officer of Health recommends the immediate suspension of all large events and public gatherings of over 250 people. In accordance with Ontario's Chief Medical Officer of Health's enhanced public health measures for COVID-19, organizers who have questions about this and or questions about smaller gatherings are encouraged to contact our local Simcoe Muskoka District Health Unit online at - www.simcoemuskokahealth.org or by phone at 705-721-7520 or toll free at 1-877-721-7520.

I registered for a program that is now cancelled – what happens to my REGISTRATION?

All programs are cancelled. You will receive a prorated refund and will not be charged the admin fee.

MEMBERSHIPS – What happens to my fitness membership and/or walking track membership?

With the current cancellation, a three-week extension will be added to each membership. Voluntary membership cancellation due to COVID-19 will have a prorated refund and will not be charged the admin fee.

Registering for future programs:

Registration for our Spring/Summer programs was scheduled to open Mon., March 16 at 7am. Given the current situation, registration will open at a later date – yet to be determined. Once a date is set for registration opening, the Town will notify the public via our website and social media accounts.

Where can I find more health-related information?

For the most up-to-date local information on COVID-19, please visit the [Simcoe Muskoka District Health Unit website](#).

How can I get in touch with the Town during these closures?

Citizens can continue to do business with the Town on our website at www.newtecumseth.ca, or by phone at 705-435-3900 or 905-729-0057 or by email at info@newtecumseth.ca.

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For recreation related questions, please call our Parks, Recreation and Culture team at 705-435-4030 ext. 1500 or 905-936-4203 ext. 1621 or by email recreation@newtecumseth.ca

We will continue to update our website at <https://www.newtecumseth.ca/en/living-in-our-community/covid-19-information.aspx> with any changes to Town services as a result of COVID-19.

Additional Information Sources

[Public Health Agency of Canada](#)

Risk level for Canadians, Current situation, Travel advisories

[Ontario Ministry of Health](#)

Ontario news, Status of cases in Ontario – updated at 10:30 a.m. daily

[World Health Organization](#)

Technical documents, Questions and answers