

News Release Date: Tuesday, March 17, 2020

COVID-19 impacts on Town of New Tecumseth Services - updates

NEW TECUMSETH, ON - The Town of New Tecumseth will be prohibiting public access to the Administration Centre, 10 Wellington St. E., Alliston (including the Building Department) and The Joint Operations Centre, 8th Line, Beeton, effective 4:30 pm Tuesday, March 17 until at least Monday, April 6.

Based on recommendations for social distancing and in an effort to reduce interaction between groups, the public and Town employees, prohibiting public access to Town facilities allows the Town to continue to offer customer service through online and telephone services for our residents while being able to regularly sanitize and clean our facilities for staff.

In preparation, we have extended our customer service hours later into the evening to have staff available to answer telephone inquiries Monday through Friday from 8:30am to 7pm.

The Town's most critical services will continue to be provided. Some less-critical services may be impacted. These closures are subject to change. The Town will continue to monitor and assess any potential additional impacts as this dynamic situation continues to evolve.

All New Tecumseth recreation centres, libraries, the Museum and Banting Homestead are also closed to the public until at least start of business Monday, April 6, 2020.

On March 17, 2020 the Province of Ontario has declared a state of emergency and further directed that all organized public events of over 50 people are prohibited, including parades and events and communal services within places of worship. The Province's orders were approved by the Lieutenant Governor in Council and will remain in place until March 31, 2020, at which point they will be reassessed and considered for extension, unless this order is terminated earlier.

How can I get in touch with the Town during these closures?

Citizens can continue to do business with the Town on our website at www.newtecumseth.ca, or by phone at 705-435-3900 or 905-729-0057 or by email at info@newtecumseth.ca.

For recreation related questions, please call our Parks, Recreation and Culture team at 705-435-4030 ext. 1500 or 905-936-4203 ext. 1621 or by email recreation@newtecumseth.ca

*Communication Services
Administration Centre
10 Wellington St. E.
Alliston, Ontario L9R 1A1*

*Web Address:
www.newtecumseth.ca
Email: tmilne@newtecumseth.ca
Phone: 705-435-3900
or 905-729-0057 ext.1271
Fax: 705-435-2873*

Fire services: New Tecumseth Fire Rescue will no longer be issuing burn permits and backyard chimnea permits effective immediately and a fire ban is now in place in New Tecumseth until further notice.

How to pay bills For detailed information about your Property Tax and Water/Wastewater accounts, access our [Virtual Town Hall](#) service portal 24/7.

For Property Tax and Water/Wastewater payment methods and additional information, please see the FAQ's on our website:

Property Taxes: <https://www.newtecumseth.ca/en/living-in-our-community/property-taxes-and-payments-fags.aspx>

Water and Wastewater: <https://www.newtecumseth.ca/en/living-in-our-community/paying-your-bill.aspx>

Other inquiries can be addressed by contacting the Finance department by phone or email:

Property Taxes

- Phone: (705) 435-3900 extension 1255 or extension 1251
- Email: propertytaxes@newtecumseth.ca

Water and Wastewater

- Phone: (705) 435-3900 extension 1324 or extension 1252
- Email: utilities@newtecumseth.ca

For any other general finance-related inquiries, please email the Finance Department at finance@newtecumseth.ca

We will continue to update our website at newtecumseth.ca/COVID19 with any changes to Town services as a result of COVID-19.

Where can I find more health-related information?

For the most up-to-date local information on COVID-19, please visit the [Simcoe Muskoka District Health Unit website](#).

Additional Information Sources

[Public Health Agency of Canada](#)

Risk level for Canadians, Current situation, Travel advisories

[Ontario Ministry of Health](#)

Ontario news, Status of cases in Ontario – updated at 10:30 a.m. daily

[World Health Organization](#)

Technical documents, Questions and answers

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