

The purpose of this document is to outline safety protocols for users and user groups in Town owned recreation facilities to help prevent the spread of COVID-19. In this document, users include permit holders, spectators, visitors, participants, and patrons using the facilities. Please follow the protocols listed below and communicate them with your participants. We look forward to your visit.

Health & Safety Expectations:

All users are to follow all current and future COVID-19 Public Health and Provincial regulations and public health measures including but not limited to proper sanitation, safe physical distancing, personal protective equipment, including face coverings, and gathering of people.

The Permit Holder and/or their Designate is responsible for screening and contact tracing for all individuals associated with their rental including all attendees, spectators, guardians etc. Contact information must be dated and securely retained for reference, for 30 days from each facility booking permit date. A copy of this information is to be submitted to the designated onsite Town of New Tecumseth staff upon entry to facility (15 minutes prior to booking time) where it will also be retained by the Town for 30 days from the date of the permitted rental.

We strongly encourage all participants to use the Ontario Self-Assessment online screening tool at <https://covid-19.ontario.ca/self-assessment/>.

COVID - 19 Screening Questions:

If participants answer “Yes”, to any of these questions entrance to the facility is prohibited.

Are you currently experiencing any of the below symptoms?

- *Fever, chills, cough, making a whistling noise when breathing, shortness of breath, sore throat, difficulties swallowing, runny stuffy or congested nose, loss sense of taste or smell, pink eye, headache, digestive issues, muscle aches, fatigue, falling down often, or for young children and infants, sluggishness or lack of appetite*

In the last 14 days have you been in close physical contact with someone who either:

- *Is currently sick with a new cough, fever, or difficulty breathing?*
Or
- *Returned from outside of Canada in the last 2 weeks and has symptoms of COVID -19?*

Have you travelled outside of Canada in the last 14 days?

Ice Protocols: Town of New Tecumseth



Attending your permit:

- Masks are mandatory and may only be removed while on the ice. Coaches/instructors who are not on the ice, MUST wear a mask.
- Skaters are recommended to arrive fully dressed (exception of helmet, gloves, and skates). Skaters may enter the building with skates on if they are wearing skate guards.
- Permit holders or their designate are required to meet permitted attendees (skaters, spectators & coaches) outside of the facility entrance prior to the permit start time where contact tracing information and COVID-19 screening will be reviewed with all attendees.
- **Permit holder will escort their attendees into the facility 15 minutes prior to the permitted ice start time.** To ensure facility capacities are adhered to entry must be no earlier than 15 minutes prior to permitted start time.
- The Permit holder and/or designate is responsible to ensure the indoor gathering limits within their permitted booking space is adhered to as per Provincial health regulations and guidelines. **When determining your gathering numbers please include all involved participants, spectators, guardians, coaches, trainers etc. who are in attendance during your permitted time.**
- Spectators off – ice attendees will be directed to designated viewing areas within each facility.
- Facility signage and physical distancing protocols must be adhered to as per the Provincial Order.
- Water fountains are not currently available. Please bring a pre-filled water bottle.

Changeroom & Ice Etiquette:

- Upon entry, skaters will be directed to their respective changeroom and follow the designated distancing markers in the changerooms.
- Skaters must follow the designated directional signs to enter/exit the Ice pad.
- 2 dressing rooms will be provided for each hour of ice use. When you are booked for more than one hour of ice please confirm with the Facility Scheduler if you have additional groups arriving who will require additional changerooms.
- Please ensure the following groups within your booking are met by the permit holder/or designate outside the facility 15 minutes prior to the next ice start time and contact tracing has occurred and COVID -19 assessment questions are asked to the new groups arriving.
- Absolutely no spitting or horseplay at any time. These actions will not be tolerated and could risk the facility permit being terminated.
- Skaters are not permitted to warmup in the facility under any circumstances.
- Showers are not available.

Ice Protocols: Town of New Tecumseth

Changeroom & Ice Etiquette continued...

- **Outside food and beverage is not permitted in the changeroom or Ice pad.**
- Participants must follow the designated distancing markers when using the players benches.
- Access to a washroom for players, coaches and participants will be in the assigned changerooms. Spectators, guardians etc. to use designated washrooms in the facility.

Exiting the Facility:

Users must vacate the premises within 15 minutes of the permit end time to allow the next permit to enter the facility. Please exit through the designated facility exit doors.

- **NTRC Pad # 1** - Follow directional signage and exit through the South /East double doors.
- **NTRC Pad # 2** - Follow directional signage and exit through the West doors adjacent to the Fieldhouse.
- **TCFC** – Follow directional signage and exit through the doors across from the gymnasium /hall.
- **BMA** – Follow directional signage and exit the designated side of the main entrance door.

Permit holders not adhering to facility protocols may be denied future facility rentals.