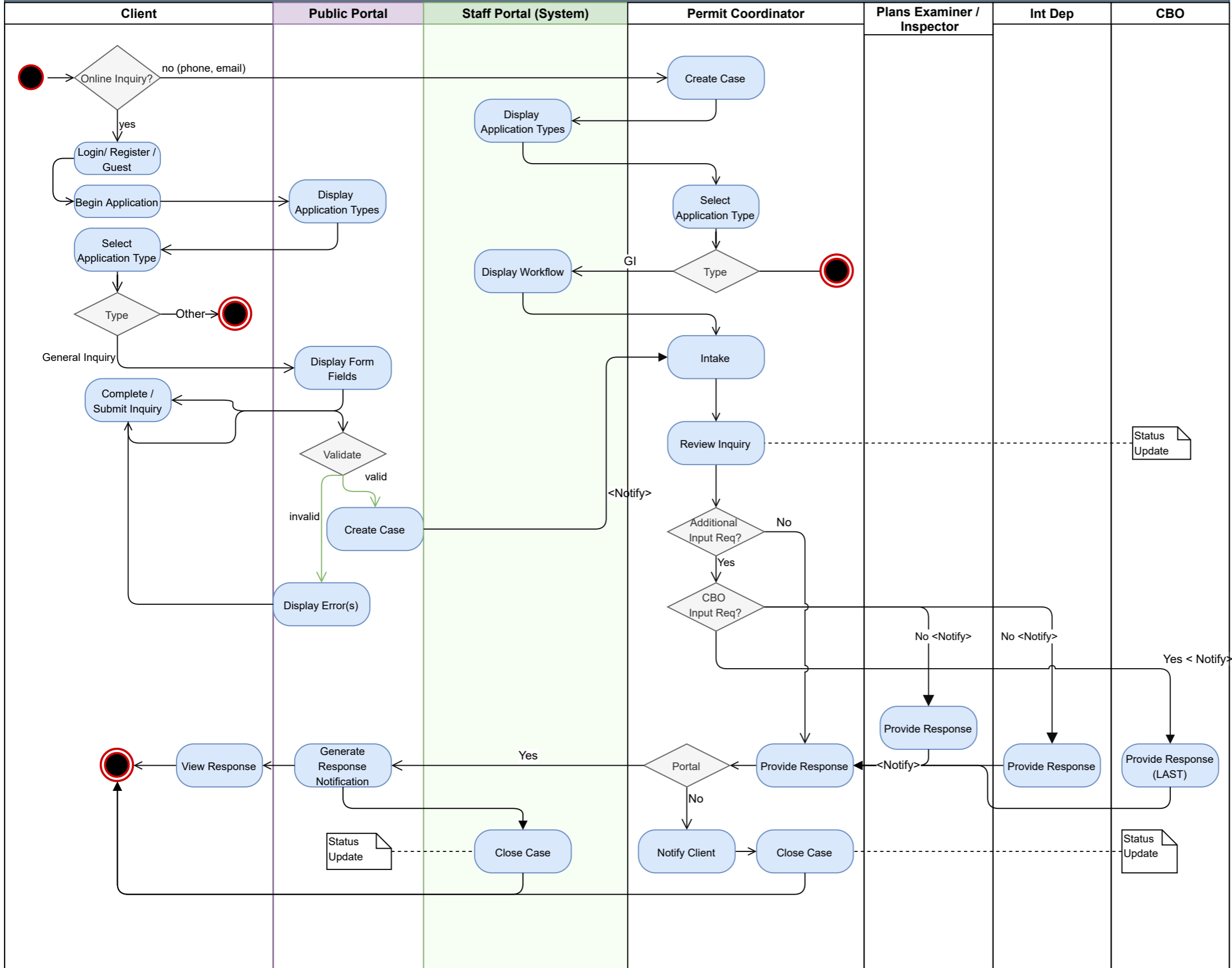


BP - General Inquiry



Legend

- Start: Red circle with black border
- End: Red circle with black border and red outline
- Decision: Diamond shape
- Fork: T-junction with downward arrow
- Note: Document icon
- Activity / Task / Action: Blue rounded rectangle
- Object: Yellow rectangle
- message: Arrow with label
- on-page reference: Green circle